

Features of **Online web base Multi-user 'SERVICE MANAGEMENT'** Software.

Module	Highlights
1) Product	We can add products groups & product Items.
2) Customer	We can add Customers with city name, detailed Address and phone number.
3) Employees	We can create an Employee list with Post, Mobile Number & joining date.
4) Department	We can create different departments here
5) City	We can create City related Customers.
6) Warranty & AMC	We can put records about Party, Products, Product given dates, Product description, Warranty & AMC
7) Problem	We can maintain problem register with Party, Customer's authority person, Priority, City, Product Name, Problem description, Remark, Problem Assigned to, Problem registered by & Office branch.
8) Other problems	We can maintain other problem register which will not Related with any Product or Warranty / AMC.
9) Voucher Entry, Stock.	<ul style="list-style-type: none"> a. Inward Entry b. Outward Entry c. Sales Entry d. Purchase Entry e. Repaired Inward, outward f. Internal Stock Transfer g. Stock Journal Entry h. Assembly Item
10) Reports	<p>*Problem Register:</p> <ul style="list-style-type: none"> a) Product wise problem register. b) City wise problem register. c) Employee wise problem register. d) Customer wise problem register. e) Priority wise problem register. f) Department wise problem register. g) Group wise problem register. h) On call basis problem register. i) All problems. j) Pending problems. <p>*Warranty & AMC Register:</p> <ul style="list-style-type: none"> a) Warranty & AMC Register. b) Product wise Warranty & AMC Register.

- c) Party wise Warranty & AMC Register.
- d) Expired Warranty AMC list.

***Other Problem Register:**

- a) All Other Problems.
- b) Pending other problems.
- c) Party wise other problems Register.
- d) Employee wise other problem Register.

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